

New procedures for residence permit renewal and residence paper release

The new system, developed by the Ministry of the Interior in collaboration with the National Association of Italian Municipalities, Poste Italiane S.p.A. and the Patronati (Charitable Institutions), has the aim of simplifying and improving the process of the residence permit renewal and the residence paper release.

The service is carried out in the Centre for Immigration Services by appointment at the following times:

- Monday from 9:00 am to 12:30 pm
- Thursday from 9:00 am to 12:30 pm and from 3.00 pm to 5.00 pm
- Wednesday from 9.00 am to 12.30 pm
- Thursday from 10:30 am to 4:00 pm
- Friday from 9.00 am to 12.30 pm

Requirements:

- residence in the Municipality of Ancona;
- presentation of suitable documentation to start the matter.

The service is for Italians, non-EU and EU immigrants. The professional services are free of charge.

The procedures for the release of the residence paper and the residence permit can also be carried out through the Patronati.

Other information networks about the new procedure are:

- The **Portale Immigrazione** (Immigration portal) which can be consulted in the "**approfondimenti**" (widening) section gives all the information about procedures of release and renewal of residence permits. Additionally, it allows the applicants to check on the progress of their documentation.
- The **Call Centre** , through the free phone service on **800.309.309** , gives general information in collaboration with the ANCI, it is available in five languages (Arabic, English, French, Italian, Spanish).
- **Ancona Post Offices** enabled with a Sportello Amico for the presentation of the KIT, containing the necessary forms. In the "Allegati" (Enclosed) section, a list of the offices is available.
- At the **Centre for Immigration Services** , it is possible to preview the list of applicants waiting for delivery of their residence permits and papers.

Further information:

Servizi Sociali - Unità Operativa Emarginazione e Pronta accoglienza - Viale della Vittoria, 39 Ancona

Director:

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Who to talk to:

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Office hours:

Monday - Tuesday - Wednesday - Friday: from 9:30 am to 12:30 pm

Tuesday: from 3:00 pm to 5:00 pm

Thursday: from 9:30 am to 4:00 pm

Saturday: from 10:30 am to 12:00 pm

Approfondimenti

[Public Security Website](#)

[Immigration Portal](#)